The Leeds Teaching Hospitals **NHS** NHS Trust



The latest version of PPM+ goes live on 17th January 2018

Citywide Care Improvements

Emergency Access Improvements

Adult Social Care Improvements

**Specialist Service Referrals** 

Bereavement Summary

Cardiobase Reports

Sentinel Reports

Chaplaincy Database Upgrade Surgical Operation Note

Vascular Surgical Operation Note

Pituitary Surgical Operation Note

Diagnosis Form

Column Improvements

eObs Improvements

Ward Attender Improvements

Improvements in Search Details

Auto-Save eForms

VTE Improvements

Please see below for more details

PPMplus Whats New v5.1.0t.docx

# **Citywide Care Improvements**

### Applies to: All Users

We have standardised the look of the Citywide Care tabs (Hospital, General Practice, Mental Health, Community and Adult Social Care):

Home AFFEL, Smartib (M	17 •						
APPLE, Smartib (Mr)							
Address	Pho	one				GP KIRKH	HAM, John (Dr)
Hospital	General Practice		Mental Health		Comn	nunity	Adult Social Care
Filter Events	Show Booked and Delivere	•	Admission Details	Discha	rge Docume	nts Care Epis	ode
Summary	Add -			Ad	Imission Date	02-Oct-2015 16	6:26
2017					Consultant	BURY, Robert	Frederick (Dr) : Leeds General Infiri
18-Sep-2017 File Link Pi	ressure Ulcer Risk Assessment (F	P		Admi	ssion Reason		
14-Sep-2017 File Link Pi	ressure Ulcer Risk Assessment (F	P		Adm	ssion Method	Emergency	
12-Sep-2017 File Link Fa	alls Risk Assessment			Anton	incian Course	NUC been ethe	
11-Sep-2017 File Link Fa	alls Risk Assessment			Aam	ission Source	INHS nosp othe	er prov - Gen
11-Sep-2017 File Link Fa	alls Risk Assessment		Mana	igemer	nt Intent Code	Overnight Stay	/
18-Aug-2017 File Link R	eferral: Requested - Airedale IPT	T					

NB: LTHT users can access all Citywide Care data feeds within the Single Patient View.

# **Emergency Access Improvements**

### Applies to: All Users

Improving on the Emergency Access to a patient's record from outside the organisation, we have introduced a free text box to record why you have used this facility:

Patient Access		×
DAMSON		
Born	Gender Male	NHS No.
Emergency Ac	cess	
You are about to ga next 24 hours. In continuing with the direct patient care a Reason for accessing	in emergency access to a patient recorn nis request you are confirming this inforr and acknowledging this action will be au a patient record?	d held by another organisation for the mation is being used to provide ongoing udited.
If you wish to reco in less than 255 cl Back	rd the reason why you are accessing th naracters.This is an optional field	is patient's record please enter here Proceed >

# **Adult Social Care Improvements**

### Applies to: All Users

We have improved the Adult Social Care tab to include the latest two encounters regarding hospital discharge and involved people telephone numbers:

APRICOT, Sadia (I	Mr)						
Address Apartment	t 408	Ph	one	G	P KIRKHAM, John (Dr)	1	PAS No.
Hospital	Gene	ral Practice	Mental Health	Community	Adult Socia	al Care	
There is currently Below is a summ Please consider	y an open referral to Lee nary of the data held in th discussing with this patie	ds City Council for e Adult Social Ca nt or if you require	r this patient. re systems for this patient. A e more information please co	glossary of the terms is availat ntact the Leeds City Council D	le HELP. .ty Team on 0113 3760341 (	Mon - Fri)	
Latest Encounter	s Regarding Hospital D	ischarge					
Date 16-Oct-2017 Time 12:34	Summ Discha	ary Irge planning			Details Holmefield will take A been advised to chec	PRICOT, Sadia, however there k midweek.	is no immediate vacancy - have
Recorded By Bronwen Timone							
Date 12-Oct-2017	Summ Discha	ary Irge planning			Details Holmefield Court cont	firmed they will assess 12/10/17	7
Time 11:23							Does
Recorded By Bronwen Tmone						K	Adult
							involv
Carers			A 14		*1		hisch:
Carer	Name JOHN I	AYFIELD	Address LYDNEY COTTAGE		Telephone f	Number	
Туре	Name		Address		Telephone M	Number	We ha
Carer	GAUTA	M BLACKPOOL	31		0443		Adult
Type Carer	Name VICTO	R BLACKPOOL	Address LYDNEY COTTAGE.		Telephone I	Number	includ
							encou
Involved People							🖣 hospi
Start Date 01-May-2017	Role Lead Assessor	Name BRONWEN TM	IONE	Team name IRT East North East		Team tel no. 0113 392 266	involv
Start Date 01-Jun-2017	Role Occupational Therapy	Name MUSSERAT A	DEBURGH	Team name		Team tel no.	tologh

### **Specialist Service Referrals**

#### Applies to: Pilot Users

We are beginning to introduce electronic Specialist Service Referrals to Allied Health Professionals as well as other internal services. This will be an initial replacement of the current paper process and receiving teams will be able to Accept/Decline their own referrals.

Specialist referrals will be piloted on the 4 Respiratory wards for Speech and Language Therapy and Occupational Therapy for a month. During this time we will check the process and gather feedback of how the system works for both the wards and the receiving teams.

Specialist Service Referral						×
TEST, Beryl (Ms)		Born 17-Oc	t-1990 (26y)	Gender Female	NHS No. 999	
Address LS1			Phone 0113		PAS N	p.
Referral To						
* Referral To Team SLT (Acute Medicine) - SLT	Ŧ					
Referral From						- 1
* Date of Referral 19/09/2017 19-Sep-2017	* Time of Referral 11:18:00 Format HH:mm:ss	Referred By robinsst		Referrer's Co 12345	ontact Details	
* Referral From Team Type to search	Ţ	Urgent 🕑				
Responsible Clinician						
* Contact Type Consultant •	* Clinician Name HALL, Geoff (Dr) Search by: Surname, Firstname	Ŧ	Location St James's Institu	te of Oncology		•
Referral Reason						
Reason for referral						].
Cancel				🖋 Un	saved changes	Submit

Remember, you can add clinical documents to a patient's record through the the Single Patient View or the

The status of the referral will then be shown in the *Specialist Referrals* column on the eWhiteboard:

Specialist Referrals	
SLT:A	
29-Sep-2017 SLT (SI	T) : Accepted

button in

### **Bereavement Summary**

### Applies to: All Users

The Bereavement database can now generate a summary PDF in PPM+ and Leeds Care Record detailing the Date, Time and Cause of Death.

The surface of this PDF allows the clinical team to review the death details of the patient without having to contact the bereavement office for the necessary details.

### **Cardiobase Reports**

### Applies to: All Users

Cardiology Cardiobase System reports are now going straight into PPM+ and display in the Results Tab - Stress Echo, Echo, Trans-oesophageal Echo and Transthoracic Echo:

		Borr	ı	Gender	NHS No. 🔘
Address	Phone (Home)	GP		PAS No.	4 Allergies: see GP tab
Hospital					Results
Filter Events	Show Booked and	I Delivere 💌	Investigation R	Report Details Docume	ents Care Episode
Results		Add -	L	V cavity: Normal cavity size	an mickness.
2017					
02-Nov-2017 Investigation	Transthoracic Echocardi	ogram			
			Text Result		
					~
		1	nvestigation Date	)2-Nov-2017	
			Consultant i/c		$\hat{\mathbf{v}}$
		1	nvestigation Name	Fransthoracic Echocardiogra	am
		1	nvestigation Description	Fransthoracic Echocardiogra	am
			Report Local ID		
			Reported by	Department Jubilee Wing I	r) : Cardiology eeds General
			Verified by		

# **Sentinel Reports**

### Applies to: All Users

Cardiology Sentinel System reports are now going straight into PPM+ and display in the Results Tab - ECG:





# **Chaplaincy Database Upgrade**

### Applies to: All Users

The database has been in service for some while as an essential support of the cross-site Chaplaincy Team spiritual care for patients within the Trust, and a number of upgrades have been completed to upgrade the functionality of the database in light of the changing contemporary service and user needs. The benefits of the changes have addressed deficits in present functionality of the database;

- Reduced the administrative processing of the chaplains in relation to patient identity, information and activity
- Removed the potential for error in patient identity and location
- Improved continuity of care processes and collegial communications for handover in shared patient care
- Addressed the need for reasonable adjustments in usability for database users.

### **Surgical Operation Note**

### Applies to: All Users

We have introduced a generic Surgical Operation Note:

Surgical Op-Note							;	×
TEST, Beryl (Ms)		Born 17-Oct-1990	(27y)	Gender	Female	NHS No.		
Address LS1		1	Phone 0113				PAS No.	
	*Main Procedure	* Side	•					*
Persons Involved	F34 Excision of tonsil	Rigl	ht Left	Bilateral	Not Applicat	ole		
Operation Note	Sub Procedures						+ New	
	No Sub Procedures							
	Anaesthetic Type							
	*Anaesthetic Types							
	General Regional Local None Other							
	Notes							
	*Incision							
	B I ⊻ ᢒ ☷							
	Incision							
	* Findings							
	B <i>I</i> ⊻ <del>S</del> ∷≣							
								•
						🖋 Un	saved changes	

Remember, you can add clinical documents to a patient's record through the the Single Patient View or the

button in

# **Vascular Surgical Operation Note**

### Applies to: All Users

We have introduced a Vascular-specific variant of the Surgical Operation Note within PPM+ to better aid Vascular procedures:

Surgical Op-Note									×
TEST, Beryl (Ms)			Born	17-Oct-1990	(26y)	Gender Female	NHS No.		
Address LS1					Phone 0113			PAS No.	
Persons Involved	Vascular								
Operation Note     Operation Details	* Type of Case Elective Emergency								
	*Anticipated Blood Loss (ml)								
	0-250 250-500 500-1000	1000-2000	2000+						
	* Skin Preparation								
	Details								,
	*Wound Instructions								
	Details								
	* Drain Used No Yes								
	* Number of Drains Used	Drain Details	i						
	1 2 3 4+								11
	<							<b>B</b> 5	Save
Cancel							🥜 Un	saved change	es
L									

Remember, you can add clinical documents to a patient's record through the Add - button in the Single Patient View or the - in the *Action* column on the Ward Patient List.

# **Pituitary Surgical Operation Note**

### Applies to: All Users

We have introduced a Pituitary-specific variant of the Surgical Operation Note within PPM+ to better aid Pituitary procedures:

Surgical Op-Note							×
TEST, Beryl (Ms)		Born 17-Oct-1990	(26y)	Gender Female	NHS No.		
Address LS1			Phone 0113			PAS No.	
Persons Involved	Pituitary						*
Operation Note	*Indication						
Operation Details	Details						
	*Category of Procedure					/i	1
	Cranial Peripheral Spinal						
	* 1/2 Procedure						
	Primary Secondary Tertiary Other						
	*Image Guidance						
	Not Applicable					•	
	* Magnification						
	Not Applicable Loupes Microscope						
	* Endoscopy						
	Not Applicable Flexible Rigid						
	* Image Capture						
	Not Applicable Photograph Video Other						
	* Functional Monitoring						
	Awake Surgery					•	
	* Non Antibiotic Drugs						-
Cancel					🖋 Un	saved change	s

Remember, you can add clinical documents to a patient's record through the Add - button in the Single Patient View or the - in the *Action* column on the Ward Patient List.

# **Diagnosis Form**

### Applies to: Pilot Users

We have introduced a Diagnosis form:

Diagnosis						×
TEST, Beryl (Ms)		Born 17-Oct-1	990 (27y)	Gender <b>Fem</b>	nale NHS No.	
Address LS1			Phone 0	113 5255558		PAS No.
Diagnosis						<b>A</b>
Diagnosis Code (ICD10)						
Z88 Personal history of allergy to drugs, n	edicaments and biological substances					
Responsible Clinician						
*Contact Type	*Clinician Name	Lo	ocation			
Consultant •	DOCTOR, Test (Dr)	•	St James's U	Iniversity Hospital		•
	Search by: Surname, Firstname					
Diagnosis Details						
* Diagnosis Date		Confirmation				
15/11/2017		Suspected	Confirmed			
*Diagnosis Text						
Diagnosis						
Detailed Diagnosis						
Detailed Diagnosis Code (ICD10)						
Z88.0 Personal history of allergy to penici	lin					•
Author						•
ancel						es Submit

Remember, you can add clinical documents to a patient's record through the Add - button in the Single Patient View or the - in the Action column on the Ward Patient List.

### **Column Improvements**

Applies to: Pilot Users

To help with the expansion and implementation of eWhiteboards across the Trust we have enhanced a lot of the PPM+ columns. Namely:

• Care Group/Team Assignment:

COSTELLO,	Born <b>12-May-1985 (32y)</b>	Gender Male
Address LS7		PAS No.
Care Group / Tea	m Assignment	
Care Group / Tea	m Assignment	

• Admission Review - now displays how long since an admission review has been requested:

AR	
Admission Review	
<u>CON 46m</u>	

- Early Warning Score manual NEWS wards (i.e. non-eObs wards) are able to select whether they are recording a PAWS or NEWS before entering a score:
- Antibiotics Prescribed:

Antibiotics Prescribed			×
KELLY, Charlie (Mr)	Born	Gender Male NHS No.	
Address		PAS No.	
Antibiotics Prescribed			
Antibiotic Status:			
<ul> <li>Not Known</li> <li>None</li> </ul>			
Intravenous (IV) antibiotics pressure of the second sec	rescribed		
Oral antibiotics prescribed			
			ubmit

• AKI (Acute Kidney Injury) - updated text to continue to reflect the status of the patients AKI correctly so that an appropriate response can be delivered:

Acute Kidney Injury (AKI)					×
INPATIENT,	Born 04-Jan-1984	(34y)	Gender Female	NHS No.	
Address					PAS No. 0029622
Created by Created date Created time HINCHLIFFE, Thomas 14-Dec-2017 10:41:55 (Mr)					<b>^</b>
Clinical Diagnosis					
*Does the patient have a clinical diagnosis of Acute Kidney Injury (AKI)?           No         Yes					
Response required for AKI Stage 1					
No Yes					
Further responses to the patient's AKI stage are recommended					
STOP AKI questions					
* Sepsis - is there evidence of sepsis?	Ν	lo Yes			
* Have you undertaken a sepsis screen?	Ν	lo Yes			
* Toxins - Is the patient on or have they recently received Nephrotoxins (including the term ${\sf S}$	ng contrast)?	lo Yes			
$^{*}\mathbf{O}$ ptimise blood pressure/volume status - is the patient hypotensive and/or hyp	ovolaemic?	lo Yes			
*Have you reviewed Volume Status?	N	lo Yes			
*Have you considered IV fluids?	Ν	lo Yes			-
■ Cancel			🖋 Un:	saved change	es Submit

### eObs Improvements

#### Applies to: All Users

Based on clinical feedback we have improved the electronic Observations functionality within PPM+:

CSWs, Apprentice CSWs, Associate Practitioners, Trainee Associate Practitioners, Nurse Associates and Student Nurses can now record interventions if there is a NEWS of 1-4 (without a 3 in one parameter).

GREEN, Betty (Miss)	Born 01-Jan-1970 (47y)	Gender Female	NHS No.		
Address West Yorkshire		Phone 1111111	PAS No.		
Document interventions related	to escalation				
Low NEWS 1 - 4					
Recommended Interventions <ul> <li>Registered nurse review</li> <li>Assess frequency of monitoring</li> <li>Assess need for escalation of clinic</li> </ul>	cal care				
Please document the following: <ul> <li>Date, time and designation of individual called/informed and the response (intervention/treatment prescribed)</li> <li>The time of the treatment given</li> <li>The reason for no intervention</li> </ul> *Please document additional interventions and/or details below as needed					
Details of additional interventions as nee	ded				
■ Cancel		🥜 Ur	nsaved changes Submit		

Remember, relevant staff can add an intervention to an Obs by clicking on the blue arrow and then *Add Intervention* in the Table view:



We have added additional options in the O2 Target Saturation section under *Edit Settings*:

O2 Target Saturation			
<ul> <li>88-92%</li> <li>94-98%</li> <li>Aim for O2 saturations between %</li> </ul>	% and		
Only select this option following consultation with the Medical Team			

We have also added an Other option for when you are unable to take a full set of observations:

#### \*Please indicate why it has not been possible to obtain a full set of observations

Patient not in bed	Patient asleep	Patient refused	Other				
Other reason for partial Obs							
				/			

### Ward Attender Improvements

### Applies to: All Users

We have improved the Ward Attender item within the Single Patient View so that users can better view where the patient has been by displaying the Ward Attender location directly in the event list.

### **Improvements in Search Details**

#### Applies to: All Users

We have improved the search functionality to enable users to search on other patient IDs such as

- PAS number
- NHS number
- Surname
- DOB

Where more than one record is found, these will be presented for selection.

### **Auto-Save eForms**

#### Applies to: All Users

Users of large eForms found on occasion that when they had left a form part way through, the system might time out and they lost information. The capability to auto-save an eForm after 5 minutes has now been developed and has been added to the following forms:

- Chronic Pain Management
- PCAL Assessment
- eDAN Pharmacy
- eDAN Discharge Planning

If you use an eForm on which you regularly have problems losing data due to interruptions, contact the Informatics Service Desk (<u>InformaticsServiceDesk.LTH@nhs.net</u>) to request that auto-save is enabled. This will be reviewed and actioned if deemed sensible.

# **VTE Improvements**

### Applies to: All Users

Based on clinical feedback we have improved the VTE form within PPM+ to better patient safety and accuracy:

VTE Risk Assessment				×	
	Born 23-Oct	Gender Female	NHS No.		
Address			PAS	S No.	
Active bleeding	Neurosurgery, spinal sur	gery or eye surgery		*	
Local lesion with very high risk of bleeding	Other procedure with h	igh bleeding risk			
Acute stroke (within 4 weeks of a haemorrhagic stroke, ischaemic stroke on consultant advice)	<ul> <li>Lumbar puncture / epidu hours</li> </ul>	ral / spinal anaesthesia expe	cted within the ne	xt 12	
<ul> <li>Concurrent use of anticoagulants known to increase the risk of bleeding (such as warfarin with INR &gt; 2, rivaroxaban, dabigatran, apixaban or edoxaban)</li> </ul>	Lumbar puncture / epidural / spinal anaesthesia within the previous 4 hours Check all that apply				
<ul> <li>Acquired bleeding disorders (such as acute liver failure)</li> <li>Untreated inherited bleeding disorders (such as haemophilia and von Willebrand's disease - consult haematology)</li> </ul>					
Thrombocytopenia (platelets < 75 x 109 / L) especially if unknown aetiology, consult haematology					
<ul> <li>Uncontrolled systolic hypertension (230/120mmHg or higher)</li> </ul>					
High falls risk					
Review the patient-related factors shown against bleeding risk and tick each box that applies (more than					
one box can be ticked).					
•					
BLEEDING RISK CONSIDERATIONS					
Consider if bleeding risk is sufficient to preclude the choice of a pharmacological intervention for Thromboprophylaxis					
HIGH FALLS RISK CONSIDERATIONS					
Must have senior review every 72 hours					
Action Taken					
VTE Prophylaxis					
Not for VTE prophylaxis     Describe VTE prophylaxis				-	
		🧬 Un	saved changes	Submit	

Remember, relevant staff can add a VTE form to a patient's record through the VTE column, the

Add - button in the Single Patient View or the - in the Action column on the Ward Patient

List.

# **Contact Us**

Please contact the Informatics Service Desk at x26655 or informaticsservicedesk.lth@nhs.net to:

- Reset your password
- Report a problem you are having within PPM+ functionality
- Report a data quality problem within PPM+
- Request new user accounts for PPM+
- Disable PPM+ accounts for any leavers from your department

Please contact the PPM+ EPR team at <u>leedsth-tr.EPR@nhs.net</u> if you have any development ideas or comments on your experience of using the EPR.

If you would like to make a request for change to PPM+, please contact us at: <u>leedsth-tr.EPR@nhs.net</u> with a completed <u>request for change (RFC) form available here</u>

Please contact the IT Training Department at <u>ITTraining.LTHT@nhs.net</u> if you require further training on PPM+ or any other Clinical System.

PPM+ Help Site: http://www.ppmsupport.leedsth.nhs.uk/